

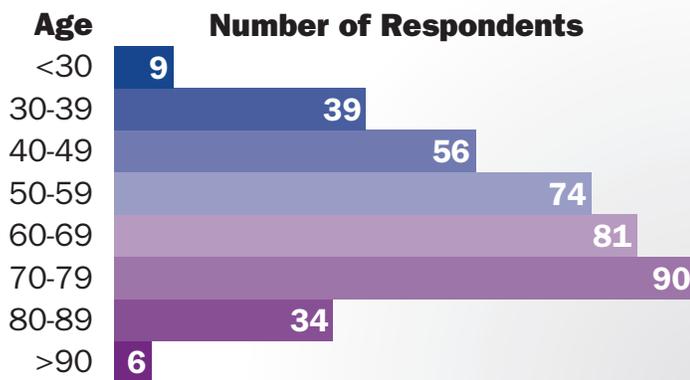
St. Cletus Parish SURVEY RESULTS

The parish council would like to thank everyone who participated in the survey. The number of responses was outstanding! The survey told us a great deal about every aspect of our parish. One thing is clear from this survey: you are passionate about your parish!

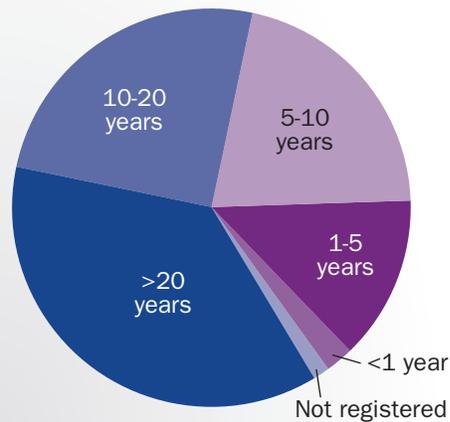
We have taken a lot of time (some might say too much time!) to review the responses and come up with recommendations. Some of them have already been implemented; others are on their way. With others, we will need your help.

So, it is with great pride that we present to you the 2012 Parish Survey Results. You can find more detail about the responses on our website, saintcletus.org.

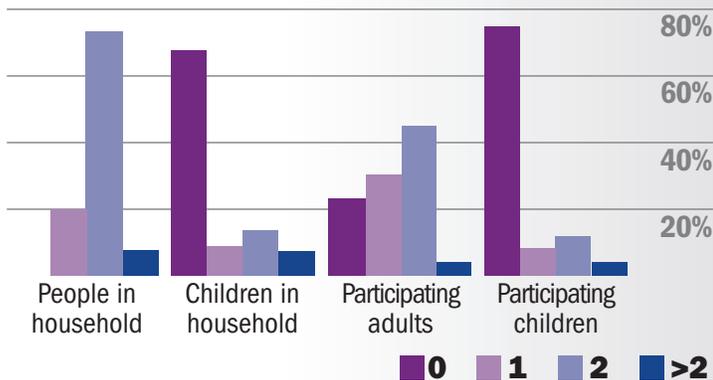
About you



How long you've been at St. Cletus

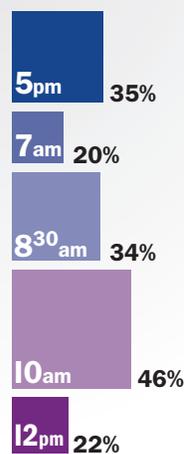


About your family



About Mass

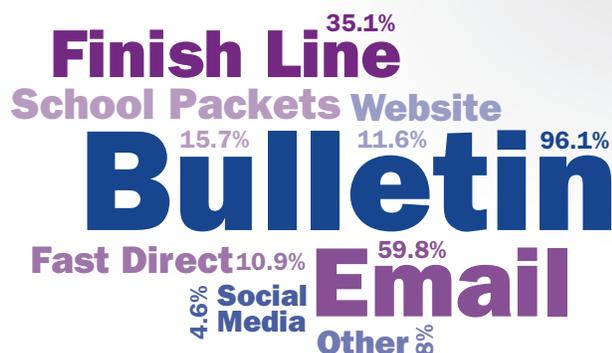
When you go



Where you go



How you find out about activities at St. Cletus



87% think current Mass times are convenient

The breakdown

We asked you to rate St. Cletus on a variety of elements by marking *excellent, good, neutral, needs improvement, or poor*. The following represents how many responses were *excellent or good* for each element.

87%

Comfort

88%

Worship Aids

82%

Greetings & Announcements

87%

Participation

73%

Music

85%

Prayerful Experience

71%

Sound System

89%

Feeling Welcome

89% Overall Experience

What you like *best* about St. Cletus:

- Fr. Benz
- friendliness
- welcoming
- people
- many ministry opportunities
- music



What you like *least* about St. Cletus:

- distractions/kids crying
- lack of ministries for families/youth
- Gathering Space noise
- day chapel decorations/carpet
- Baptisms during Mass
- too many talks/2nd collections
- Mass too long
- only having 1 priest
- music
- announcements



Total surveys received:
423

The details

Comfort: There were many comments about the temperature inside the church. Some were too warm, while others were too cold. When the church was remodeled in 2002, the decision was made to maintain the current HVAC system as the cost to completely replace it would be excessive. As a result, St. Cletus has warm pockets and cold pockets depending on where you sit. You may want to try another pew in a different part of the church.

Greetings and Announcements: Based upon the Parish's response, there is a desire is to minimize the number of announcements and their repetitive nature. Some also wish to improve the consistency in presentation among the lectors and the enthusiasm/warmth of the Greeters. You may have noticed some changes already have been made to the greetings at Mass.

Music/Sound System: There is certainly a great love of music in our parish! A wide variety of ideas exist on what is the most appropriate style. For those who haven't recently experienced all the Masses at St. Cletus, the council would like to point out that different Masses provide a variety of musical styles:

5pm Mass
Traditional

7am Mass
No music

8:30am Mass
Traditional &
Contemporary

10am Mass
Traditional &
Contemporary

Noon Mass
Contemporary

Some people identified the sound system as an area that needs improvement. In some spots, it can be difficult to hear the priest, lector, or musician. St. Cletus and an outside sound/acoustics company regularly monitor this situation and have made adjustments in the past few months and will continue to do so as needed. As with the temperature, you may want to try another pew in a different part of the church.

Worship Aids: Some asked if both the words and music could be made available for all songs. The council is looking into seeing if this is feasible. There were also requests for large print Missals and Music Issues. While this is cost prohibitive for all the pews, a number of large print copies are available in the Gathering Space on the shelf to the left as you enter church.

Participation: While generally considered strong, some parishioners wished for more participation, both at Mass and other events. The council welcomes specific suggestions on how we can encourage this and will continue to come up with ideas to foster a parish where everyone participates fully.

Prayerful Experience/Feeling Welcome: Several parishioners wished for more quiet time in the church before Mass begins as well as after Communion. Our Gathering Space can be quite loud, and the ushers have been asked to make that the doors are closed when possible. In addition, please read and take to heart the bulletin insert on June 2, regarding appropriate preparation and participation at Mass.

The survey indicates St. Cletus' greatest strength is that we are so welcoming! There is always room for improvement, however, and the council is working to make our parish more welcoming.

What new ministries would you like to see at St. Cletus?

While some felt we as a parish have enough ministries, many suggested new ministries, including an evening Bible study, a ministry for "empty-nesters" or parents with college-aged kids, a young adult ministry, a group to help those who need assistance around their homes, and a social committee to plan family-focused events, among others. **These are all wonderful ideas, and we want and need people to lead them!** Father Benz has requested anyone in the parish who feels passionate about starting a new ministry to contact him personally.